

SNE MAKHATHINI
COUNSELLING PSYCHOLOGIST
M.Scs. (Counselling, Psych.)

Email: sne.counselling@gmail.com

FINANCIAL DETAILS AND CONTRACTUAL ARRANGEMENT

1. Appointments are 45 - 50 minutes long and are booked on an appointment basis.
2. The practice charges R950.00 per session if paid EFT/Cash. This is below the medical aid rate. Hospital visits are charged at the full medical aid rate. Direct claims are only made under certain circumstances at the full medical aid rate.
3. Longer appointments are charged at a pro rata rate of the appointment time.
4. Payment is to be made to the Practice before/at the time of consultation.
5. Payment for the first appointment is by cash. The we can process medical aid arrangements.
6. Medical Aids require a diagnostic code called an ICD 10 code which states the reason for your visit. Without this they will not refund any visit to any healthcare practitioner. **This will appear on your account unless you specifically request that it does not.**
7. Some medical aids have a limit to what they will reimburse for psychotherapy in any one year. It is up to you to find out if you are covered and what you wish to claim from them.
8. Appointments which are cancelled on the day are charged for in full. 24 hours notice is required for a change or cancellation.
9. Confidentiality cannot be upheld under conditions if you, the client/patient present a danger to yourself or others. Under certain circumstances it may be necessary to discuss treatment with other professionals who are involved in your treatment. If there is an objection to this, it can be discussed.

I have read and understand the above

Signed:-

Date:-

To be compliant with the Protection of Personal Information Act 4 of 2013 (POPIA), the practice has to communicate how we deal with your personal information. This form will be given to you at your first consult or emailed prior on request.