

From Business Events to Auditable Decisions: Ontology-Governed Graph Simulation for Enterprise AI

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Abstract

Enterprise AI demands more than accurate answers—it demands compliant ones. Yet existing LLM-based agent systems share a common architectural failure: they treat tool invocation as a language model inference decision made over the unrestricted ontology, with business rules injected as prompt instructions at best. This produces two structural failures in production deployment: rule blindness, where the agent traverses the full graph without enforcing organizational access constraints; and premature action, where tools are called before any compliance scope has been established. We present LOM-action, built on a single foundational principle: optimize within the feasible set, where feasibility is defined by organizational rules. Its core pipeline is rules \rightarrow subgraph \rightarrow action: enterprise ontology (EO)-authorized business rules filter the graph to the rule-compliant subgraph $G_{\mathcal{R}}$ before any tool is invoked; all actions execute exclusively on $G_{\mathcal{R}}$ via a dual-mode architecture—cache mode (tool calls against a persistent session cache, zero raw graph in context) and context mode (fused subgraph loaded only when no registered skill applies). Every action produces a cryptographically reproducible evidence chain, making compliance auditable rather than assumed. LOM-action achieves 93.82% accuracy and 98.74% tool-chain F1 against frontier baselines Doubao-1.8 and DeepSeek-V3.2, which reach only 24-36% F1 despite 80% accuracy—exposing the *illusive accuracy* phenomenon: high answer scores with zero compliance reasoning chains. The four-fold F1 advantage confirms that ontology-driven architecture, not model scale, is what makes enterprise AI trustworthy and production-ready.

Full Text

Preamble

From Business Events to Auditable Decisions: Ontology-Governed Graph Simulation for Enterprise AI Hongyin JinMing Liang Mengjun Ruifan Xianbin Jingyuan Yuanman Yonyou AI Lab, Yonyou Network Technology Co., Ltd.,

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1. Introduction

Enterprise AI cannot be built on general-purpose LLMs alone. Enterprise decisions are not made on the static ontology—they are made on a scenario-evolved version of it, shaped by the active business conditions of the event at hand: the carrier contracts in force, the spending policy currently active, the organizational scope of the requesting user. General-purpose LLMs have no mechanism to perform this evolution: they answer from the unrestricted knowledge space, producing responses that are fluent but never derived from the graph the business scenario actually defines.

LOM [] established the ontological foundation for enterprise AI. This paper extends LOM with a new capability that production deployment demands: a sandbox simulation engine that evolves a working copy of the enterprise ontology under active business scenario conditions, and derives every decision exclusively from the resulting simulation-valid graph.

LOM-action adds the next piece of the capability puzzle—knowing how to delegate. Where LOM grounds what the model knows and how it reasons, LOM-action governs what the model can invoke—a registry of external resources including frontier models, specialized tool endpoints, and domain skill nodes, each accessed through a skill ontology node carrying EO authorization contracts, making every delegation an auditable ontological act rather than a black-box API call. A frontier LLM invoked as a registered skill node operates on a precisely bounded, EO-authorized input; its output is intercepted by LOM-as-Judge, which re-grounds the result against EO authority before writing it to the session (H. Zhu) ORCID (H. Zhu) ontology. The capability ceiling therefore rises continuously as the registered skill set expands and frontier model quality improves, without retraining.

Each business event—a structured data payload from an enterprise system that carries sufficient semantic content to activate EO-encoded scenario conditions—poses a specific question: not “what does the static graph say?” but “what does the graph say after this event’s scenario conditions have reshaped it?”

Event-driven AI answers by first evolving the ontology under those conditions, then deriving decisions exclusively from the evolved state.

Business scenarios are properties of the ontological context, not features of event text, so injecting them as prompt instructions fails: the model treats them as soft preferences and may still operate on the unrestricted graph. The correct scope for any tool call is not the static graph but the simulation-valid that survives the organization's active scenario conditions; a system that bypasses simulation answers a different question than the one the enterprise event posed, with no audit basis. LOM-action addresses both gaps with a strictly ordered three-phase pipeline—scenario parsing, sandbox simulation, decision derivation—backed by a persistent, isolated graph sandbox: when a business event arrives, a working copy of the enterprise ontology is instantiated under a unique `graph_{id}`; Phase 2 mutates this copy without touching the authoritative EO graph; Phase 3 executes decisions against the evolved state, with every mutation logged for full auditor replay.

This paper makes three contributions. (1) The scenario simulation innovation: EO-authorized constraint predicates drive deterministic sandbox graph mutations before any decision is derived, confirmed empirically to close the simulation gap that frontier LLMs systematically leave open.

Existing LLM-based agent systems share a common architectural failure: they answer from the unrestricted knowledge space without first simulating how active business scenarios reshape that space for the event at hand—producing decisions that are fluent but ungrounded and carrying no audit trail.

We present LOM-action, which equips enterprise AI with event-driven ontology simulation: business events trigger scenario conditions encoded in the enterprise ontology (EO), which drive deterministic graph mutations in an isolated sandbox, evolving a working copy of the subgraph into the scenario-valid simulation graph; all decisions are derived exclusively from this evolved graph. The core pipeline is event simulation decision, realized through a dual-mode architecture—skill mode reasoning mode. Every decision produces a fully traceable audit log. LOM-action achieves 93.82% accuracy and 98.74% tool-chain F1 against frontier baselines Doubao-1.8 and DeepSeek-V3.2, which reach only 24–36% F1 despite 80% accuracy—exposing the illusive accuracy phenomenon. The four-fold F1 advantage confirms that ontology-governed, event-driven simulation, not model scale, is the architectural prerequisite for trustworthy enterprise decision intelligence.

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- (2) The decision derivation innovation: the event simulation decision pipeline via a dual-mode architecture—skill mode for registered skill calls; reasoning mode for novel computations—with every decision producing a fully traceable, replayable decision trace. (3) The simulation-first principle and the illusive accuracy index $IA F1_{\{chain\}}$, validated across 11 tasks.

The remainder of this paper is organized as follows. Section 2 reviews related work. Section 3 presents the approach across Sections 3.1–3.7. Section 4 reports experiments, results, and limitations. Section 5 concludes. Appendix A covers the ontology harness engineering and broader LOM global architecture.

2.1. Tool-Augmented LLM Agents

The modern tool-use paradigm traces from ReAct [] which interleaves reasoning traces with action execution, through Toolformer [], which introduces self-supervised tool annotation, to OpenAI function calling [], which standardized JSON Schema-based API invocation as a first-class model interface. Subsequent work has pushed this paradigm in two directions: scale and specialization. On scale, frontier systems—GPT-4o [], Claude with extended thinking [Gemini function calling []—have dramatically raised the zero-shot ceiling for tool invocation quality. On specialization, fine-tuning methods such as ToolACE [], Hammer [], and xLAM [] demonstrate that domain-curated corpora can substantially close the gap with frontier models on standard function-calling benchmarks. Evaluation has matured accordingly: BFCL [] provides a rigorous leaderboard covering parallel, nested, and multi-turn invocations; -bench [] evaluates agentic task completion across extended dialogues; WorFBench [] targets multi-step workflow planning.

Despite this progress, all these systems share one architectural assumption: tool selection is a language model inference decision made from the full input context, with scenario conditions provided (if at all) as natural language instructions in the prompt. No system introduces a mandatory sandbox simulation step that evolves the knowledge graph before any tool is invoked. LOM-action challenges this at the root: tool selection is a consequence of sandbox-simulated graph evolution, not a generative act over the unrestricted space. Existing benchmarks also share a measurement gap—they evaluate tool-call accuracy without measuring whether decisions were derived from a correctly evolved graph. Our tool-chain F1 and Illusive Accuracy index fill this gap by distinguishing decisions produced through scenario-driven simulation from those produced by operating on the unrestricted graph, exposing a failure mode invisible to standard accuracy metrics.

2.2. Knowledge Graph Reasoning and Enterprise

Semantic Systems The integration of LLMs with ontologies has advanced rapidly along the retrieval axis. KG-augmented LLMs embed graph information—including domain-specific heterogeneous knowledge unified into structured representations [in prompts or fine-tuning data to improve factual grounding.

The underlying ontologies themselves depend on structured relation extraction pipelines [] that adaptively identify typed entity relationships in text, a foundational step that KG-augmented LLM approaches typically assume as a precondition. GraphRAG [] introduces community-aware hierarchical graph summariza-

tion as a retrieval layer for document corpora. GNN-RAG [] combines graph neural network traversal with retrieval-augmented generation for multi-hop question answering. Think-on-Graph 2.0 [] iteratively beam-searches ontology paths to guide LLM reasoning. Complementary to these retrieval-focused methods, graph representation learning has advanced node-level understanding through semantic-structural attention-enhanced graph convolutional networks [] and pre-trained graph autoencoders incorporating hierarchical topology knowledge []. Across all these works, the ontology is a static retrieval substrate—a source of evidence that the LLM draws on but does not modify. Enterprise-specific systems follow a similar pattern: text-to-SQL systems for BI [] treat database schemas as retrieval aids, and DB-GPT [] integrates LLMs with database engines for natural language querying but positions the schema as context rather than authority. None of these systems maintains a mutable simulation sandbox where the graph is evolved to model business scenarios before decisions are derived; the ontology is consulted, not simulated. LOM-action differs fundamentally: the sandbox is a dynamic, mutable execution workspace where scenario operations evolve a copy of the enterprise graph in an isolated environment, subsequent reasoning operates on the evolved state, and the EO is not merely consulted—it authorizes every mutation before any model inference proceeds.

The simulation-first principle—the best decision is the best decision among those derivable from the simulation-valid graph—has no direct precedent in the enterprise LLM literature.

2.3. Long-Context Management

The long-context LLM literature has approached the problem of extended conversations primarily through capacity: Gemini 1.5 Pro supports up to 1M tokens [], GPT-4o handles 128K, and architectural innovations such as Longformer [] and Transformer-XL [] extend effective attention spans. Complementary work on context efficiency—SnapKV [], PyramidKV [], LLMingua []—compresses or prunes token sequences to improve utilization within fixed windows. These approaches treat the context management problem as one of capacity: fit more history, or compress it more efficiently.

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LOM-action reframes the problem as one of semantic precision: the issue is not that context windows are too short, but that accumulated raw text is semantically undifferentiated—every prior turn competes for the same attention budget regardless of relevance to the current event.

By replacing raw conversation history with typed session ontology (SO) subgraph deltas keyed to EO entities and relations, LOM-action achieves session-positional invariance—the same event type on the same ontological state produces the same simulation-grounded decision regardless of conversational position, because context footprint is bounded by semantic scope rather than turn count. This is a property that capacity scaling cannot provide.

2.4. Deployed Enterprise AI Products

A distinct competitive landscape consists of AI systems already deployed in enterprise settings: Microsoft Copilot for Microsoft 365 (released 2023) integrates LLM generation into productivity workflows via retrieval over document corpora and graph-based organizational context from Microsoft Graph; Salesforce Einstein GPT (2023) embeds LLMs into CRM event pipelines, enabling natural language interactions over customer records and workflow triggers; ServiceNow AI (2024) integrates generative and predictive models into IT service management workflows with event-driven ticket routing. These systems demonstrate the commercial viability of event-triggered AI in enterprise contexts and confirm the demand for decision automation at scale.

LOM-action's contribution is architecturally orthogonal to these deployments. The systems above are primarily retrieval-augmented: they fetch relevant documents or records and provide them as context to a general-purpose LLM, which then generates a response over the full retrieved context. None introduces a mandatory ontology-governed simulation step that evolves the enterprise ontology under active scenario conditions before any decision is derived; none enforces EO-authorized constraint predicates as a structural gate on the reasoning substrate; and none produces a replayable, operation-level decision trace whose scope is provably bounded to the simulation decision graph. Where those systems ask "what does the retrieved context say?", LOM-action asks "what does the scenario-evolved graph say?"—a distinction that is invisible to retrieval accuracy metrics but directly measurable through tool-chain F1.

3.1. Scenario Simulation and Decision Derivation

LOM-action is defined by two innovations that form a unified pipeline, not independent contributions.

Innovation 1 –Scenario Simulation. Enterprise events do not operate on the unrestricted ontology. They operate within a context of business scenarios: EO-authorized conditions on entities and relations that define which portion of the graph is the valid reasoning substrate for this event, by this user, under the currently active organizational policies. Let \mathcal{O} be the enterprise ontology and the active scenario condition set. Scenario conditions fall into two classes, producing distinct simulation graphs that are collectively denoted \mathcal{G} . Constraint conditions restrict the graph by removing nodes or edges that violate an access policy or organizational rule; they produce the scenario-valid subgraph

$$= (\mathcal{N}, \mathcal{E}),$$

$$= [\mathcal{N}, \mathcal{E}]$$

Augmentation conditions extend the graph by adding new nodes and edges (e.g., newly created organizational units) or reweighting existing edges (e.g., applying a surcharge schedule); they produce the scenario-augmented graph

ists and is sufficiently populated to authorize the scenario conditions required by incoming events. This is a real prerequisite, not a trivial one. Constructing and maintaining an enterprise ontology is a substantial undertaking that precedes LOM-action deployment. We addressed this issue in our prior work []. The RAC (Reason Align struct) evolutionary flywheel described in Appendix A.8 is our architectural path toward reducing the cold-start burden: by capturing candidate ontology nodes from deployment interactions and routing them to a governed review process, RAC enables the EO to grow incrementally from real or- ganizational use rather than requiring full pre-specification.

For the current instantiation, the 19-function graph API suite operates on synthetic Neo4j ontologies whose nodes and scenario conditions are fully specified; the path to real en- terprise ontologies is through SKILLS-standard integration, which we identify as the primary future work direction.

The architectural inversion. In consumer AI the LLM holds full reasoning authority; everything else is scaffolding.

In enterprise AI this is inverted: the ontology is the authority and the LLM is one component of the execution harness that channels ontological authority into natural language inter- action and decision derivation. The full harness design is elaborated in Section 3.7; here we focus on the optimization- theoretic implication of this inversion.

Two optimization contracts. Consumer AI operates under a single-stage contract: maximize answer quality over the full knowledge space. There is no hard correctness boundary; approximate answers are acceptable. Enterprise AI operates under a two-stage contract: (1) identify the simulation-valid set —the set of decisions derivable from the scenario-evolved graph ; (2) find $\arg \max$. Stage (1) is non-negotiable and always comes first. A decision outside , however high its quality score, is not suboptimal—it is a non-answer from the perspective of enterprise governance, because it was not derived from the correct simulation. A routing system that finds the most efficient path while ignor- ing today’ s carrier contract constraints has not produced a suboptimal route; it has produced a route derived from the wrong graph. No decision quality compensates for a missing simulation.

Architectural implication. This two-stage structure has a direct consequence: any system that performs optimiza- tion before sandbox simulation is architecturally unsuited for enterprise deployment. LLMs trained on consumer data and fine-tuned for answer quality are single-stage optimiz- ers over the full answer space. They produce fluent, high- quality answers that may be derived from the wrong graph—not because they are malicious, but because the simulation boundary is not part of their optimization target. The only architectural fix is to enforce the scenario simulation before any optimization occurs. This is precisely what the sandbox simulation step of LOM-action does: it computes before any tool is called, ensuring that the entire optimization process operates on the correct simulation-valid substrate.

Reframing evaluation. High answer accuracy does not imply simulation-grounded reasoning. A model achieving 98% accuracy on connectivity queries while recording $F1 = 0.00$ is not 98% correct in the enterprise sense—it is 98% accidentally correct, having reached the right answer by operating on the wrong graph without any simulation trace.

Such a system passes quality benchmarks while systematically failing the audit requirement that decisions be derivable from simulation. The illusive accuracy index $IA_{F1_{\{chain\}}}$ quantifies this gap. We recommend $F1_{\{chain\}}$ and IA as deployment readiness thresholds for simulation-sensitive systems.

3.3. The Event

Simulation Decision Pipeline The event simulation decision pipeline is implemented across three structured phases:

Phase 1 –Scenario Parsing. The system receives the incoming event payload and aligns it to UEO ontological semantics via the alignment function `Align`. It identifies the active scenario condition predicates embedded in or implied by the event payload. In the current implementation, conditions are expressed explicitly in event payload text (e.g., “only nodes where `ijudgemethod =`”). In production under the SKILLS standard, they will be resolved automatically from EO-encoded entity and relation constraints by the UEO alignment machinery—activated by the event’s EO semantic targets rather than stated in the event payload. For complex natural language scenarios—such as logistics transshipment cost adjustments, conditional reimbursement ceilings, or multi-tier approval predicates—Phase 1 produces not a single boolean predicate but a scenario program: an ordered sequence of typed Phase 2 sandbox operations that collectively implement the scenario’s conditional logic. For example, the scenario “transshipment via Hub X adds a 12% surcharge to the outbound leg, capped at the carrier’s contracted rate ceiling” is parsed into a three-step program: (i) `match_{edges}` to identify outbound legs routed through Hub X; (ii) `update_{edges}` to recompute edge weights by applying the surcharge schedule against EO-encoded carrier rate tables; (iii) `match_{edges}` again to flag edges exceeding the ceiling for deletion or rerouting. Each step in the scenario program traces to an EO-authorized constraint, preserving the provenance requirement: no rate table value, no discount ceiling, and no hub classification may enter the scenario program without EO authorization.

The output of Phase 1 is a structured predicate set First Author et al.:

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, each element tracing to an EO-authorized constraint on entities or relations.

Phase 2 –Sandbox Simulation. The model applies to the sandbox graph copy via targeted tool calls. It calls `match_{nodes}` and/or `match_{edges}` to identify elements excluded by each scenario condition. It then calls `delete_{nodes}` `delete_{edges}` to materialize as the active sandbox state under `graph_{id}`.

This modification is session-scoped (SO only—the persistent EO graph is never touched). After Phase 2, the `graph_{id}` pointer refers to , not . The simulation decision graph exists in the sandbox. No decision may be derived before this point.

Empty graph handling. A well-formed Phase 2 execution may produce when all nodes are excluded by the active scenario conditions—for example, when a user’s organizational scope contains no nodes satisfying the access policy for the current event. This is not an error; it is a valid simulation outcome that carries decision content: any connectivity or path query on the empty graph returns “no valid path exists” , any flow computation returns zero, and any neighbor lookup returns the empty set. The sandbox returns a structured result in all cases, and Phase 3 writes this result to the SO decision trace with the annotation `{simulation_{result}: “empty_{graph}”` , reason: nodes excluded by . This empty-graph signal is surfaced to the user or upstream system as a definitive, auditable decision—not a system failure—enabling downstream processes to handle the absence of a valid route as a first-class organizational outcome.

Phase 3 –Decision Derivation on With the sandbox holding (either depending on the scenario class), the model executes the decision tool call—`shortest_{path} check_{graph}{connectivity} calculate_{max}{flow} etc.—against graph{id}` . The tool operates exclusively on the simulation decision graph. The result, together with the Phase 1 and Phase 2 trace, is written to the SO decision trace. The decision trace is the audit deliverable: it records which scenario conditions were applied, which simulation was performed in the sandbox, and which decision was derived from which evolved graph state.

The canonical instantiation for scenario-constrained connectivity (`fc_{constraint}{connection}`) is shown in Table A *general-purpose LLM skipping Phase 2 calls shortest{path}(graph_{id}, directly on the unrestricted graph. This produces a decision for the wrong question—connectivity in , not in —while generating an empty decision trace.*

3.4. Dual-Mode Execution Architecture and

Sandbox State Management The event \rightarrow simulation \rightarrow decision pipeline introduces a foundational design choice that directly resolves the infinite context problem endemic to enterprise multi-turn AI: the simulation decision graph is never loaded into the LOM’s context window during normal operation. It is maintained exclusively in a persistent sandbox session, keyed by `graph_{id}` . This is not a performance optimization—it is

an architectural invariant. The sandbox is the simulation substrate; the context window is the reasoning surface. They are not interchangeable.

3.4.1. The Sandbox as the Ground Truth of Simulation State Every Phase 2 operation (scenario application via `match_{nodes} delete_{nodes} create_{edge}` , etc.) and every Phase 3 decision `shortest_{path}` calcu-

late_{{max}}_{{flow}} , etc.) operates against graph{id} -keyed sandbox entry, not against any representation in the LLM's context. The sandbox holds the current state of at all times. The model's context holds only: the current event payload, the active EO scenario condition set , the SO turn log (typed triples annotated with EO node references and turn indices), and the skill ontology function schema registry.

This separation carries a critical correctness guarantee: as long as each tool call uses the correct function name and correct arguments, the sandbox simulation state evolves correctly—regardless of what else is in the context window, regardless of how long the conversation has been running, and regardless of how many prior turns have touched different graph scopes. A 100-turn enterprise conversation touching 100 different graph scopes does not accumulate 100 turns of raw graph data in context. It accumulates 100 turn log entries—compact typed triples, each bounded in size by the semantic scope of that turn's Phase 2 simulation. Context footprint is proportional to the size of 's delta for that turn, not to the size of the full session history. 3.4.2. The Graph Sandbox: Isolation, Atomicity, and Verifiability The sandbox is backed by an isolated, session-scoped in-memory graph store that receives all API calls directed at a given graph_{id} and executes them against a live Neo4j-compatible graph engine. The sandbox provides three guarantees essential for the simulation-first contract.

Isolation : each graph_{id} identifies a completely independent graph instance; Phase 2 mutations to one session's simulation graph never affect another session or the persistent EO graph.

Atomicity : each tool call (e.g., delete_{nodes} create_{edge} is executed transactionally within the sandbox—either the full operation succeeds and the simulation state advances, or it fails and the state is unchanged, enabling clean retry and error handling without partial simulation traces.

Verifiability : because the sandbox records every mutation as a timestamped operation log, the decision trace written to the SO is fully replayable—any auditor can replay the exact sequence of operations against the original graph snapshot and verify that the final sandbox state matches the claimed . Each log entry records the function name, arguments, return value, and timestamp, forming a deterministic replay chain for any session. graph_{id} UUID is therefore not merely a routing key; it is the handle to a simulation-auditable execution context.

When LOM-action calls delete_{nodes}(graph_{id}= "abc123" , First Author et al.:

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An illustrative example of the three-phase event simulation decision pipeline, triggered by a streaming expense-approval event activating an EO-encoded access-scope condition.

Sandbox: live copy of approval-routing graph (V, E) under graph_{id}

[Pre-registered EO scenario condition] -> excluded from active approval path}

Trigger: fires on any incoming data event carrying field [approval_{type}]

-Streaming data event arrives -event_{007}: { "source_{node}" : "Dept_{Finance}" , "approval_{type}" : "expense" , "amount" : 42000, "currency" : "CNY" , "timestamp" : "2025-06-01T09:14:22Z" }

Phase 1 -Scenario Parsing: event_{007}.approval_{type} = "expense" -> activates EO scenario condition R scenario program: step 1: match_{nodes}(ijudgemethod != ' 1 ') [identify non-compliant nodes] step 2: delete_{nodes}(…) [remove from sandbox copy] step 3: shortest_{path}(source, target) [derive routing decision]

Phase 2 -Sandbox Simulation: match_{nodes}(graph_{id}, properties={ "ijudgemethod" : { "op" : "ne" , "value" : "1" } }) -> excluded = {Node_B, Node_C, Node_F} delete_{nodes}(graph_{id}, node_{names}=["Node_B" , "Node_C" , "Node_F"]) -> G_R materialized: 14 nodes, 19 edges (was 17 nodes, 26 edges)

Phase 3 -Decision Derivation on G_R: shortest_{path}(graph_{id}, source="Dept_{Finance}" , target="CFO_{Node}") -> path: [Dept_{Finance} -> VP_{Ops} -> CFO_{Node}] (both nodes: ijudgemethod= ' 1 ') -> decision: ROUTE event_{007} via [VP_{Ops} -> CFO_{Node}] -> Decision Trace written to SO: { event_{id}: "007" , triggered_{rule}: R, deleted_{nodes}: [Node_B, Node_C, Node_F], final_{path}: [Dept_{Finance}, VP_{Ops}, CFO_{Node}], timestamp: "2025-06-01T09:14:22Z" }

-Sandbox reloaded from EO snapshot; ready for next event -

, it is not issuing a natural language instruction—it is submitting a structured operation to the sandbox that will mutate the simulation state deterministically, return a structured result, and append an immutable log entry. The model never needs to reason about whether the mutation “happened” ; it is guaranteed by the sandbox contract.

Benchmark Role. The 19-API suite and the Neo4j sub- graph sampling system together constitute the LOM-action benchmark: a controlled evaluation environment for the scenario simulation decision pipeline. The benchmark requires evaluation on two axes simultaneously—answer accuracy (does the final decision match the ground-truth result on) and tool-chain F1 (does the execution trace correctly implement Phase 2 sandbox simulation followed by Phase 3 decision derivation, with correct API calls and

arguments at each step). A model that scores high on accuracy but low on F1 is demonstrably bypassing the sandbox—reaching correct answers by operating on the unrestricted graph, which constitutes a simulation failure even when the answer coincides with the scenario-valid result. 3.4.3. The Dual-Mode Execution Model LOM-action’s overall execution logic is a single integrated cognitive act

that simultaneously resolves three inputs—the active scenario condition set , the incoming event , and the current SO state—and produces one of two execution paths depending on whether the skill ontology contains a matching registered skill.

Step 1 –Joint Scenario-Event-Skill Reasoning. model simultaneously reads (the EO-authorized scenario conditions for this event), parses (the event payload aligned First Author et al.:

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An illustrative example of the dual-mode (skill mode + reasoning mode) pipeline, triggered by a streaming organisational-change event that augments the sandbox graph and requires a conflict-free audit-slot assignment.

Sandbox: live copy of audit-responsibility graph (V, E) under graph_{id} nodes = auditor roles; edges = shared-client conflicts

[Pre-registered EO scenario condition] R_{expand}: fires on data event type [org_{restructure}] -> integrate new organisational units and their conflict edges into sandbox -> then re-derive audit-slot assignment to ensure zero scheduling conflicts

-Streaming data event arrives -event_{031}: { "event_{type}": "org_{restructure}" , "new_{units}" : ["BusinessUnitAgent" , "ClosingRuleSubtable" , "RegionalAuditDesk" , ...], "new_{conflicts}" : [{ "u" : "ClosingRuleSubtable" , "v" : "AuditRule" } , { "u" : "RegionalAuditDesk" , "v" : "VP_{Ops}" } , ...], "timestamp" : "2025-06-01T10:03:45Z" }

Phase 1 -Scenario Parsing: event_{031}.event_{type} = "org_{restructure}" -> activates R_{expand} scenario program: step 1: create_{nodes}(new_{units}) [add new roles to sandbox] step 2: create_{edges}(new_{conflicts}) [add shared-client conflict edges] step 3: get_{graph}_{info}() [read augmented graph structure] step 4: Delta+1 greedy coloring [no registered skill -> reasoning mode]

Phase 2 -Sandbox Simulation: [skill mode: graph augmentation] create_{nodes}(graph_{id}, nodes=[{ "name" : "BusinessUnitAgent" , "label" : "AuditorRole" } , { "name" : "ClosingRuleSubtable" , "label" : "AuditorRole" } , ...]) -> { "status" : "ok" , "created" : { "nodes" : [...] } } create_{edges}(graph_{id}, edges=[{ "source" : "ClosingRuleSubtable" , "target" : "AuditRule" , "rel_{type}" : "CONFLICT" } , { "source" : "RegionalAuditDesk" , "target" : "VP_{Ops}" , "rel_{type}" : "CONFLICT" } , ...]) -> { "status" : "ok" , "created" : { "edges" : [...] } } G_R := G union DeltaV union DeltaE (augmented graph reflects new org structure)

Phase 3 -Decision Derivation on G_R: [skill mode] get_{graph}_{info}(graph{id}) -> { "graph" : { "nodes" : [...45 roles] , "edges" : [...54 conflict-edges] } } -> max degree Delta = 14 (role with most shared-client conflicts)

No registered skill covers Delta+1 greedy coloring; switching to reasoning mode.

query interfaces, document work-flow triggers, approval chain APIs, financial computation services—under the SKILLS standard in future work.

Three interaction modes correspond to UEO context graph operating states. Mode A (direct reasoning: static

Reasoning Mode Read from sandbox into context

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3.6. Model Training

Base Model and Fine-Tuning. LOM-action is initialized from Qwen3.5-27B as the base model and fine-tuned via supervised fine-tuning (SFT) on the 2,200-sample training corpus. Qwen3.5-27B provides strong instruction-following and structured output capabilities that form a solid foundation for the multi-step function-calling behaviors required by the event simulation decision pipeline. Training uses the standard causal language modeling objective over assistant turns, with and system turns masked from the loss. The full 19-function JSON schema registry is provided in the system context for every training sample, ensuring the model internalizes the complete skill ontology API surface alongside the simulation pipeline structure.

Curriculum Schedule. Training proceeds in simulation-ordered stages: (1) basic traversal and information retrieval tasks (Phase 3-only, no scenario simulation), where the model learns correct API selection and argument formatting; (2) scenario-simulation tasks (Phase 2+3), where the model learns the mandatory sandbox simulation prerequisite; (3) hybrid Mode C tasks, where the model learns to transition between skill mode (sandbox tool execution) and reasoning mode (in-context reasoning on the fused evolved graph).

This ordering mirrors the pedagogical principle of skill scaffolding: the model masters individual API invocations before learning to compose them into simulation-enforcing pipelines.

Current Limitations and the SKILLS Standard. The present implementation grounds scenario conditions in natural language descriptions within event payload text and represents skills as OpenAI-compatible JSON schema function definitions. In future work, we will unify both layers under the SKILLS standard specification: a formal ontological schema for declaring skill preconditions, postconditions, input/output type signatures, and authorization constraints as machine-readable, EO-linked typed structures rather than natural language. Under the SKILLS standard, scenario activation will be derived automatically from EO node traversal rather than parsed from event payload text. This transition from natural-language-described scenarios and ad hoc function schemas to SKILLS-standardized ontological declarations is the primary engineering path to production enterprise deployment.

3.7. Production Deployment Principles: LOM as

Ontology Harness 3.7.1. The Harness Metaphor An engine alone produces no work. It requires a harness—a dynamic, executable environment that couples the engine’s power to a load and converts raw force into directed productive output. The enterprise ontology is the engine: it encodes organizational authority, semantic constraints, and the complete specification of what is true, what is permitted, and how computations must be performed. LOM is the harness: it creates the dynamic, executable environment in which the ontology’s authority is coupled to real business tasks—natural language interaction, streaming data events, multi-step simulation, and auditable decision derivation.

Without the harness, the engine idles; without the engine, the harness has nothing to transmit. This metaphor is not decorative—it has a precise architectural implication. Every design decision in LOM-action is evaluated by a single criterion: does it transfer more of the ontology’s authority into productive output, or does it introduce a path that bypasses ontological authority in favor of model-internal shortcuts?

The four production principles below operationalize this criterion.

3.7.2. Human-in-the-Loop as the Production Unlock The single most impactful intervention for moving LOM from research prototype to production deployment is the introduction of a human-in-the-loop (HITL) stage at the intent boundary—the moment between a user’s natural language input and the system’s first ontological alignment decision.

Enterprise inputs are frequently underspecified. A user who types “find the best approval route for this expense” has not specified which organizational scope applies, which carrier contract is active, or whether the request falls under a standard or exception workflow. A purely automated system must either hallucinate these parameters (producing a fluent but ontologically unauthorized answer) or fail silently (returning an empty result with no explanation). Neither outcome is acceptable in production.

graph in context, no simulation phase needed—for events with no active scenario conditions). Mode B (simulation-mediated: full scenario simulation decision pipeline—for scenario queries against graph_{id}-keyed stores). Mode C (hybrid: graph mutated via tools, then in-context algorithmic computation on the fused, attribute-pruned result using reasoning mode).

Sample Generation. A plugin-based generation system synthesizes training samples from Neo4j subgraphs (20–30 nodes, 30–60 edges). Eight plugins cover the full API suite.

Scenario simulation plugins (`constraint_{connection}{plugin}` `constraint_{path}{plugin}` `filter{plugin}`) are designed specifically to train the complete event simulation decision pipeline: the model must learn that Phase 2 is not an optimization heuristic but a mandatory simulation

prerequisite.

The corpus totals 2,200 training samples across 11 tasks (200 per task): basic traversal tasks (CONNECTIVITY NEIGHBOR PREDECESSOR), information retrieval tasks $fc_{\{\{\{graph\}\}\{\{info\}\}\}} fc_{\{\{\{node\}\}\{\{info\}\}\}}$, *graph algorithm tasks* $fc_{\{\{\{bipartite\}\}\{\{maximum\}\}\}\{\{matching\}\}} fc_{\{\{\{maximum\}\}\{\{flow\}\}\}}$, *scenario- simulation tasks* $(fc_{\{\{\{constraint\}\}\{\{connection\}\}\}\} fc_{\{\{\{constraint\}\}\}\{\{path\}\}\}}$ and the hybrid Mode C task ($delta_{\{\{\{plus\}\}\}\{\{one\}\}\}\{\{coloring\}\}}$ All ground-truth tool sequences are executed against the live Neo4j sandbox; answers are algorithm-derived. The simulation-ordered curriculum described in Section 3.6 governs the training stage sequencing.

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The HITL stage resolves this by surfacing the alignment uncertainty to the user before any sandbox simulation begins. When the confidence-gated alignment function Align returns accept for one or more entities, LOM-action generates a targeted clarification turn: it presents the candidate EO nodes and their nearest ontological neighbors, asks the user to confirm or correct the alignment, and incorporates the response before proceeding to Phase 2. This is not a conversational convenience—it is a compliance gate. A clarification turn that resolves an ambiguous organizational scope converts a potentially unauthorized simulation into a provably authorized one, because the Phase 2 sandbox now operates on a graph whose scope has been explicitly confirmed against EO authority.

The analogy to existing practice is instructive. Large language model assistants such as Claude achieve high task completion rates not by attempting to execute underspecified requests directly, but by conducting multi-turn intent clarification—progressively improving the quality and completeness of the input until the system can proceed with confidence. The same principle applies to LOM-action: the quality of the simulation decision graph is bounded by the quality of the scenario conditions that produce it, and those conditions are bounded by the quality of the intent alignment that precedes them. HITL is therefore not a workaround for model limitations—it is the architectural mechanism that raises the information quality of every simulation to the level required for ontologically authorized execution.

HITL is a simple loop, not agentic infrastructure. precise scope boundary must be drawn to avoid architectural overreach. HITL as practiced in LOM-action is a short clarification loop : typically two to five turns that progressively resolve ambiguous entity alignments until the input is sufficiently grounded for Phase 2 to begin. This is categorically distinct from agentic harness architectures—long-running autonomous agent frameworks designed to sustain thousands of model calls over hours or days to complete a single complex task (e.g., autonomously generating a full ERP module from a specification, or coordinating multi-source intelligence collection over an extended operation).

Agentic harness infrastructure is the right tool for tasks that genuinely require

autonomous multi-day execution; it is the wrong tool when the actual production bottleneck is input underspecification resolvable in five clarification turns. Misidentifying a HITL problem as a harness problem produces the opposite of the intended result: it introduces infrastructure complexity that obscures the simple fix, makes the system harder to debug, and leaves the original underspecification problem unresolved beneath layers of automation.

The AI coding anti-pattern. A recurring misidentification in enterprise LOM deployment, observed during internal pilot deployments, occurs when teams respond to subgraph retrieval failures by generating more complex retrieval code—conditional logic, multi-stage filtering pipelines, heuristic fallbacks—using AI coding tools. We conjecture that this approach fails for a structural reason: the retrieval failure is typically not caused by insufficient code complexity but by insufficient input specification. LOM-action requires two inputs to execute correctly: the ontology subgraph (the structural scope) and the aligned scenario condition set (the organizational constraint). When either is underspecified, generated code operates on the wrong scope because the scope was never correctly identified. The HITL loop addresses this directly: rather than generating code to handle the ambiguity programmatically, the system surfaces the ambiguity to the user and incorporates the clarified input before proceeding. Whether this pattern generalizes across deployment contexts is an empirical question; we propose it as a design hypothesis warranting controlled evaluation in future work.

3.7.3. Four Production Deployment Principles

The following four principles govern the engineering of LOM-action in production and are proposed as general guidelines for any LOM-based enterprise deployment.

Principle 1: Minimize business logic in code; maximize it in the ontology.

Custom code written to implement business logic—conditional branches, policy lookups, computation rules—is a liability: it duplicates organizational knowledge that already exists in the EO, creates a maintenance burden as policies change, and introduces a bypass path that the ontology cannot audit. LOM-action's production engineering discipline requires that all business logic be expressed as EO-encoded scenario conditions, skill formulas—never as procedural code embedded in the pipeline. The harness implements the simplest possible execution loop; the ontology carries all organizational meaning. Complexity in the harness is a signal that ontological authority has been short-circuited.

Principle 2: All context must be ontology-grounded; nothing may bypass the ontology or ignore it.

Every entity, relation, metric, and constraint that enters the canonical identifier before any simulation proceeds. Raw strings, unresolved natural language expressions, and values at the HITL clarification stage. This principle has two directions: nothing may bypass the ontology (proceeding with ungrounded entities) and nothing may ignore it (treating the ontology as optional context rather than mandatory authority). The context window of the LOM model at any point contains only ontologically typed content: EO-anchored turn log

entries, the active scenario condition set , and the skill ontology function schema –never raw conversational text accumulated without ontological structure.

Principle 3: Prefer LOM at every inference point; use frontier LLMs only where LOM cannot yet reach.

Every inference step that can be handled by a smaller, ontology- fine-tuned LOM model should be. General-purpose frontier First Author et al.:

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LLMs are powerful but expensive, slow, and—critically—not trained to respect ontological authority as a hard constraint. The production engineering practice is to identify each pipeline step where a frontier model is currently used and test whether a LOM variant (fine-tuned on domain-specific simulation traces) can replace it while maintaining decision quality. This is not a cost-reduction heuristic: a smaller LOM model that has been trained to enforce the event simulation decision pipeline is architecturally more trustworthy for enterprise use than a larger frontier model that treats scenario conditions as soft preferences.

Frontier models are retained only for tasks that genuinely exceed current LOM capability—long-document comprehension, multi-modal analysis, code generation—and each such delegation is itself an EO-authorized skill ontology call subject to HITL review.

Principle 4: Use LOM to govern the environment; expose the ontology schema and graph query logic for human inspection.

LOM governs not only individual decisions but the entire execution environment: it manages the sandbox lifecycle, enforces the skill ontology registry, and maintains the SO evidence chain. This environmental governance role—LOM as the harness that couples ontological authority to every execution step—requires that the environment itself be inspectable. In production, the EO schema, the active scenario condition set , and the graph query logic executed in Phase 2 must be exposed through human-readable audit interfaces. An operator must be able to see which nodes were matched, which were deleted, and which graph state the Phase 3 decision was derived from—not as a debugging convenience but as the primary accountability surface. LOM also serves as judge : it evaluates the outputs of subordinate models and tool calls against ontological authority before writing results to the SO, rejecting any output that cannot be grounded in an EO-authorized entity or computation. This LOM-as-Judge role closes the last gap between a system that produces plausible outputs and one that produces auditable decisions.

4.1. Dataset

The LOM-action benchmark comprises 11 function-calling tasks drawn from the graph operation API suite, each designed to probe a distinct capability of the event simulation decision pipeline. Each task has 200 training samples and 100

held-out test samples, for a total of 2,200 training and 1,100 test instances. All subgraphs are sampled fresh from Neo4j (20-30 nodes, 30-60 edges per instance) with disjoint graph UUIDs between training and test, ensuring no memorization of specific graph configurations.

Tasks 1-8 require only Phase 3 decision derivation (no scenario-driven sandbox simulation). Tasks 9-10 (*fc_{constraint}{connection}*) require the full Phase 2 Phase 3 pipeline: the model must run the sandbox simulation to materialize before executing any connectivity or path query. Task 11 (*delta_{plus}{one}{coloring}*) activates the dual-mode architecture: skill mode handles graph mutation and retrieval, while reasoning mode handles the in-context greedy coloring computation on the fused, attribute-pruned simulation graph. We note that Task 11 is a graph-theoretic task selected specifically to probe the dual-mode execution boundary; its connection to enterprise scenarios (e.g., conflict-free audit slot assignment) is illustrative rather than directly grounded in a deployed business process. Future benchmark iterations will replace it with a task derived from a real enterprise workflow where the dual-mode boundary arises organically from the skill ontology coverage gap.

4.2. Experimental Setup

LOM-action is compared against two zero-shot frontier baselines—Doubao-1.8 and DeepSeek-V3.2—via their native function-calling APIs with the full 19-function schema.

The comparison is inherently asymmetric (LOM-action is fine-tuned; baselines are zero-shot), but this reflects the most realistic enterprise deployment alternative. The key metric is tool-chain F1, not Acc: fine-tuning teaches domain answer quality; the event simulation decision pipeline teaches simulation-grounded reasoning chains—categorically different capabilities. The F1 = 0.00 result on basic traversal tasks for zero-shot baselines cannot be explained by domain knowledge gaps, since those tasks require no scenario-specific knowledge; the failure is architectural. All models are evaluated on the same 1,100-sample held-out test set (disjoint graph_{id} UUIDs from training); baselines report means over three independent runs.

4.3. Evaluation Metrics

Answer Accuracy (Acc): exact match on the final extracted answer—inflatable via simulation bypass, hence insufficient alone.

Tool-Chain F1: be the predicted and ground-truth tool-call sequences. Calls are matched order-sensitively: matches iff names are equal and all required argument key-value pairs appear exactly. Let be the number of matched positions; then). Skipping Phase 2 yields F1 even when the final answer is correct.

Task-level F1 is mean over 100 test instances; overall F1 is macro-average across 11 tasks.

Illusive Accuracy: F1_{chain} Deployment thresholds F1_{chain} are heuristic starting points; practitioners should calibrate against their audit requirements.

4.4. Main Results

Tables report Answer Accuracy and Tool-Chain F1 across all eleven tasks, and must be read together: accuracy alone is insufficient to characterize simulation-capable agents. On overall accuracy, LOM-action achieves 93.82% against 80.00% and 80.18% for Doubao-1.8 and DeepSeek-V3.2 respectively. The F1 gap is far more decisive: 98.74% First Author et al.:

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LOM-action Doubao-1.8 DeepSeek-V3.2 CONNECTIVITY NEIGHBOR PREDECESSOR $fc_{\{\{\text{graph}\}\}\{\{\text{info}\}\}} fc_{\{\{\text{node}\}\}\{\{\text{info}\}\}} fc_{\{\{\text{bipartite}\}\}\{\{\text{maximum}\}\}} \{\text{matching}\}$
 $fc_{\{\{\text{maximum}\}\}\{\{\text{flow}\}\}} fc_{\{\{\text{constraint}\}\}\{\{\text{connection}\}\}} fc_{\{\{\text{constraint}\}\}\{\{\text{path}\}\}} \delta_{\{\{\text{plus}\}\}\{\{\text{one}\}\}} \{\text{coloring}\}$ Overall LOM-action Doubao-1.8 DeepSeek-V3.2 CONNECTIVITY NEIGHBOR PREDECESSOR $fc_{\{\{\text{graph}\}\}\{\{\text{info}\}\}} fc_{\{\{\text{node}\}\}\{\{\text{info}\}\}} fc_{\{\{\text{bipartite}\}\}\{\{\text{maximum}\}\}} \{\text{matching}\}$
 $fc_{\{\{\text{maximum}\}\}\{\{\text{flow}\}\}} fc_{\{\{\text{constraint}\}\}\{\{\text{connection}\}\}} fc_{\{\{\text{constraint}\}\}\{\{\text{path}\}\}} \delta_{\{\{\text{plus}\}\}\{\{\text{one}\}\}} \{\text{coloring}\}$
 Overall versus 24.42% and 36.21%—a four-fold advantage that reflects a categorical difference in reasoning behavior. The illusive accuracy indices (Doubao-1.8 = 0.56, DeepSeek-V3.2 = 0.44, LOM-action = 0.05) confirm the pattern: both baselines achieve high accuracy while systematically bypassing simulation-grounded reasoning chains, most visibly on the four basic traversal tasks where F1 = 0.00 despite near-perfect accuracy.

The scenario-simulation tasks expose the enterprise-critical failure most directly. On $fc_{\{\{\text{constraint}\}\}\{\{\text{connection}\}\}}$ LOM-action achieves 1.00 accuracy against 0.66 and 0.64 for the baselines—a 34-point gap attributable to Phase 2 bypass: both baselines invoke shortest{path} directly on the unrestricted graph rather than first running the sandbox simulation to materialize , producing decisions for the wrong graph scope.

On the hybrid Mode C task ($\delta_{\{\{\text{plus}\}\}\{\{\text{one}\}\}} \{\text{coloring}\}$) LOM-action records F1 = 1.00 with accuracy = 0.46, confirming that simulation-chain correctness and in-context algorithmic accuracy are separable capabilities. Skill mode executes without error; failures are confined to reasoning mode greedy coloring computation, and the improvement path is localized accordingly.

4.5. Analysis

Grouped Performance Summary. Table 5 aggregates results by task category to clarify where LOM-action's advantage is architectural (scenario-simulation, hybrid) versus where it reflects fine-tuning efficiency on domain APIs (basic

traversal, graph algorithms). The 95% confidence intervals are computed as $\pm 1.96 \sqrt{\dots}$

= 100 per task, and are reported for LOM-action Acc only—the primary method under evaluation. Baseline Acc values are means over three independent runs; their point-estimate variance is smaller than LOM-action's CI width in all groups.

The grouped view makes the paper's central claim precise. On Basic Traversal and Graph Algorithms, F1 = 0.00 for both baselines despite near-perfect Acc—the Illusive Accuracy phenomenon at scale, not a performance tie. On Scenario-Simulation tasks, both Acc and F1 diverge: non-overlapping 95% CIs (LOM-action Acc CI = [1.00, 1.00] vs.

Doubao = [0.57, 0.75]) confirm statistical significance. On Hybrid tasks, LOM-action CI [0.36, 0.56] does not overlap with Doubao [0.03, 0.13] or DeepSeek [0.00, 0.00]. The only group where LOM-action does not dominate Acc is Information Retrieval, where Doubao-1.8 outperforms on `fc_{graph}_{info}` (0.94 vs. 0.88)—consistent with the error First Author et al.:

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Grouped Results (Acc / F1) with 95% Confidence Interval (CI) on LOM-action Acc Basic Traversal (1.00 [1.00, 1.00] Information Retrieval (0.94 [0.89, 0.99] Graph Algorithms (1.00 [1.00, 1.00] Scenario-Simulation (0.99 [0.97, 1.00] Hybrid / Mode C (0.46 [0.36, 0.56] analysis showing 29% of LOM-action's errors are incomplete `fc_{graph}_{info}` chains.

Finding 1: Illusive Accuracy is empirically verified, not inferred.

To confirm that F1 = 0.00 on basic traversal tasks reflects genuine tool-call absence rather than formatting failures, we manually inspected 50 randomly sampled Doubao-1.8 outputs on CONNECTIVITY tasks. Of 50 outputs: 47 produced correct binary answers with zero tool calls (pure natural language responses); 3 produced malformed tool calls failing JSON schema validation. No output executed a valid `check_{graph}_{connectivity}` *shortest*{path} call against the sandbox. The model reasons correctly about graph connectivity from its parametric knowledge—achieving near-perfect accuracy—without any sandbox engagement.

This is the illusive accuracy phenomenon precisely: correct answers derived without simulation-grounded reasoning, carrying no audit trail and no compliance evidence.

Finding 2: The simulation gap is the enterprise-critical gap.

The largest Acc differential occurs on scenario-simulation tasks: LOM-action 1.00 vs. Doubao-1.8 0.66 vs.

DeepSeek-V3.2 0.64 on `fc_{constraint}_{connection}` —a 34-point gap that persists against frontier models with vastly more parameters. Both base-

lines skip Phase 2 and call shortest{path} on the unrestricted graph, producing decisions for the wrong simulation scope. Their occasional correct answers on $fc_{\{\{\text{constraint}\}\}_{\{\{\text{path}\}\}}$ (Acc = 0.96-0.98) occur when the shortest path in coincidentally equals the path –accidentally simulation-valid guesses that would not hold under different scenario configurations. F1 reveals the underlying failure: 0.464 / 0.511, confirming incomplete simulation-application chains across roughly half of all scenario simulation attempts.

Finding 3: Mode C decouples simulation-chain correctness from algorithmic accuracy.

LOM-action achieves F1 = 1.00 but Acc = 0.46 on $\text{delta}_{\{\{\{\text{plus}\}\}\{\{\text{one}\}\}\}\{\text{coloring}\}}$. The 95% CI [0.36, 0.56] is non-overlapping with both baselines, confirming statistical significance. Skill mode executes without error in all test instances; failures are confined to reasoning mode in-context greedy coloring computation (color-sum miscalculation due to node ordering ambiguity).

The improvement path is localized: better in-context algorithmic reasoning for reasoning mode, leaving the skill mode pipeline intact.

Finding 4: The simulation-first principle reframes the performance comparison.

The overall Acc gap (0.938 vs. 0.800/0.802) is partly attributable to the fine-tuning advantage over zero-shot baselines. The F1 gap (0.987 vs. 0.244/0.362) is not: fine-tuning teaches domain answer quality; the event simulation decision pipeline teaches simulation-grounded reasoning chains. These are distinct capabilities. The four-fold F1 advantage is the measure of the architectural contribution, and the grouped analysis confirms it is statistically significant across every task category where simulation-grounded reasoning is exercised.

Error Analysis. LOM-action’s approximately 68 incorrect predictions (1,100 test samples, Acc = 0.938) distribute as: in-context computation errors 47% (color-sum miscalculation in $\text{delta}_{\{\{\{\text{plus}\}\}\{\{\text{one}\}\}\}\{\text{coloring}\}}$), incomplete tool chain 29% ($fc_{\{\{\{\text{graph}\}\}\{\{\text{info}\}\}\}$ –*model skips get{\{\{\text{graph}\}\}_{\{\{\text{info}\}\}}*), argument hallucination 15% (minor node-name mismatches in scenario tasks), mode misclassification 9% (Mode B applied to Mode A samples, incurring tool latency without accuracy impact).

4.6. Limitations

We identify three limitations that bound the current results and define the agenda for future work.

Benchmark scope and generalization. All experiments are conducted on synthetic Neo4j subgraphs of 20-30 nodes and 30-60 edges. Real enterprise ontologies operate at orders of magnitude greater scale—hundreds of thousands of nodes with complex inheritance hierarchies, heterogeneous attribute types, and significant noise and incompleteness.

We have not demonstrated that Phase 2 simulation accuracy and Phase 3 decision quality scale to these conditions, nor that a model fine-tuned on graph-domain tasks transfers to different ontological domains (e.g., financial ledger ontologies, HR organizational graphs). Cross-scale and cross-domain generalization experiments are a priority for the next evaluation cycle.

Absent fine-tuned baseline ablation. The comparison between LOM-action (fine-tuned) and frontier models (zero-shot) does not fully isolate the architectural contribution from the training contribution. The ideal ablation—a Qwen3.5-27B model fine-tuned on the same 2,200 samples without the Phase 2 simulation curriculum—would directly measure how much of the F1 gain comes from ontology-governed architecture versus domain fine-tuning alone. We note that the $F1 = 0.00$ result on basic traversal tasks for frontier zero-shot models provides partial evidence that the failure is architectural rather than domain-knowledge-based, since those tasks require no enterprise-specific knowledge; First Author et al.:

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however, the controlled ablation remains necessary and is planned.

Event throughput and latency. LOM-action processes each business event through a multi-phase pipeline involving multiple LLM calls (Phase 1 parsing, Phase 2 tool execution, Phase 3 decision derivation). For high-frequency event streams—financial transaction processing, real-time logistics tracking, high-volume approval workflows—end-to-end latency and concurrent event handling are critical production constraints that we have not measured. Concurrent events sharing a graph_{id} require sandbox locking or versioning semantics whose performance implications are uncharacterized. Production deployment will require latency profiling and throughput benchmarking under realistic event load distributions.

5. Conclusion

LOM-action establishes event-driven ontology simulation as the architectural prerequisite for trustworthy enterprise AI: business events trigger EO-encoded scenario conditions, which drive deterministic sandbox graph mutations to produce the simulation decision graph from which all decisions are exclusively derived. Fine-tuned on Qwen3.5-27B with 2,200 samples across 11 tasks, LOM-action achieves 93.82% accuracy and 98.74% tool-chain F1 against zero-shot frontier baselines that reach only 24-36% F1 despite 80% accuracy—the illusive accuracy phenomenon. The four-fold F1 advantage confirms that ontology-governed simulation architecture, not model scale, separates genuine enterprise decision intelligence from fluent but ungrounded answers.

Future work proceeds along four axes: (1) SKILLS-standard integration—replacing natural-language scenario descriptions with a formal ontological schema in which scenario activation derives automatically from EO graph traversal;

(2) RAC governance hardening –deploying the evolutionary flywheel in production paired with an EO versioning protocol that assigns explicit audit-chain validity scopes to each EO version; (3) cross-scale and cross-domain validation –extending the benchmark to enterprise-scale ontologies and evaluating transfer across financial, HR, and supply chain domains; (4) controlled ablation and latency characterization –isolating architectural from training contributions via a Phase 2-ablated fine-tuned baseline, and profiling event-processing latency under high-frequency event streams. Together these axes constitute the engineering path from the current graph-domain prototype to full ontology-native enterprise AI.

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A. Ontology Harness Engineering: The LOM Global Architecture LOM-action is one component of a larger system whose full instantiation is subject to ongoing work. This section describes the complete LOM architecture—the intended destination toward which LOM-action is the first step—to clarify both the scope of the vision and the engineering path from the current graph-domain

implementation to real enterprise deployment. A foundational aspect of this architecture is that LOM extends the ontological scope beyond what traditional ontology systems cover: where conventional approaches manage only entity-relation semantics and constraint conditions (the UEO layer), LOM brings the Skill network, Tool network, Memory, and Context Graph under the same ontology-management paradigm—making the full operational envelope of the system, not just its knowledge base, ontologically governed and auditable.

A.1. The Engine-Harness Architecture Model A.1.1. What a Harness Is and What It Is Not An engine is not the same as a vehicle. An engine produces force; a vehicle converts that force into directed motion through a harness—a mechanical coupling that adapts the engine’s output to the specific load, terrain, and task at hand. Without the harness, engine power is wasted. Without the engine, the harness has nothing to transmit. The harness is therefore not a diminished version of the engine, nor a container for it—it is the dynamic execution environment that makes the engine’s power productive in a specific operational context.

This distinction is foundational to understanding LOM’s architectural role. The enterprise ontology is the engine: it encodes the full organizational authority of the enterprise—every entity, relation, constraint, authorization boundary, and computation formula. Its power is real, but latent: the ontology does not execute itself. LOM is the harness: it creates the dynamic, executable environment in which the ontology’s authority is coupled to live business tasks—natural language inputs, streaming data events, multi-step graph simulations, and auditable decision outputs.

The harness metaphor clarifies a common misidentification. Practitioners accustomed to thinking of LLMs as the primary reasoning engine tend to position the ontology as a data source—something the model consults. This inverts the correct relationship. In enterprise AI, the ontology governs the model: every entity the model reasons about must be EO-grounded, every constraint it enforces must be EO-authorized, every computation it performs must satisfy part of the harness—the component that converts natural language interaction into ontologically typed operations on the enterprise ontology.

A.1.2. Harness Design Is Domain-Specific The correct harness design is not universal—it is determined by the domain’s productive task structure. Two contrasting examples illustrate this clearly.

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AI coding harness (agentic long-horizon execution).

When the productive task is autonomous software generation—for example, building a complete ERP module from a high-level specification—the engine is the model’s code generation capability and the load is a long, multi-stage development pipeline. The harness for this domain must sustain thousands of model calls over hours or days: it maintains a persistent execution environment

(file system, build tools, test runner, version control), routes model outputs to appropriate execution steps, captures feedback from automated tests, and re-queues failed steps for retry. This is long-horizon agentic harness : its defining characteristic is that it keeps an autonomous agent productive across an extended, largely unsupervised execution trajectory. The infrastructure complexity of this harness is justified by the task structure—a task that genuinely requires autonomous multi-day execution cannot be replaced by a five-turn clarification loop.

Ontology intelligence harness (enterprise semantic execution).

When the productive task is enterprise decision derivation—approval routing, policy evaluation, resource allocation, audit scheduling—the engine is the enterprise ontology’s semantic authority and the load is a stream of business events requiring scenario-grounded decisions. The harness for this domain has a categorically different design requirement: it must not sustain long autonomous execution, but must instead precisely couple each incoming event to the correct ontological scope, simulate the scenario in a sandboxed graph copy, and derive a traceable decision from the evolved graph state. The defining characteristic of this harness is ontological precision , not execution duration.

Five turns of human-in-the-loop clarification to correctly ground an ambiguous entity reference is not a failure of automation—it is the harness doing its job: ensuring that every operation the ontology engine performs is performed on the correct scope with the correct authorization.

A.1.3. The LOM Harness Design LOM-action instantiates the ontology intelligence harness through four coupled engineering layers, each designed to transmit a specific dimension of the ontology’s authority into productive output.

Layer 1: Intent-to-Ontology Coupling (HITL + Alignment).

The first transmission point is the intent boundary: converting a user’s natural language input or an arriving data event into a fully ontology-grounded operation request.

This layer runs the confidence-gated alignment function Align over every entity and relation in the input.

Entities that clear the acceptance threshold are immediately that fall below threshold trigger a HITL clarification turn, which is itself a harness operation: it surfaces the alignment candidates, requests user confirmation, and re-runs the alignment on the clarified input. The layer is complete only when all entities in the scenario condition set are fully EO-grounded. At this point—and only at this point—the harness has successfully coupled the incoming intent to the ontology engine, and Phase 2 simulation may begin.

Layer 2: Scenario-to-Sandbox Coupling (Phase 2 Simulation).

The second transmission point is the graph boundary: materializing the ontology-authorized scenario conditions as a concrete, mutated graph state in

the isolated sandbox. This layer executes the scenario program produced by Phase 1 as a sequence of deterministic sandbox operations (`match_{nodes}` `delete_{nodes}` `create_{edges}` `update_{edges}`). Each operation is itself a harness transmission act: it takes an EO-authorized constraint predicate and converts it into a structural modification of the sandbox graph copy, narrowing the reasoning substrate from the full enterprise ontology to the scenario-valid subgraph . The sandbox is the execution environment the harness provides; the ontology' s constraint authority is what the sandbox enforces.

Layer 3: Simulation-to-Skill Coupling (Phase 3 Decision Derivation).

The third transmission point is the capability boundary: coupling the evolved sandbox state to the registered skill that can derive the required decision from it. This layer inspects the skill ontology registry for nodes whose preconditions are satisfied by the active scenario condition set and whose input signatures match the current state. In skill mode, the harness invokes the matched skill against the sandbox—transmitting the ontology' s structural authority into a deterministic computation whose output is typed back into the EO namespace. In reasoning mode, when no registered skill matches, the harness loads the attribute-pruned, event-fused into context and delegates to LOM' s own graph reasoning capability—the harness' s fallback transmission path that ensures graceful degradation rather than hard failure.

Layer 4: Decision-to-Evidence Coupling (SO Decision Trace).

The fourth transmission point is the accountability boundary: converting every decision output into an ontologically typed, fully replayable evidence artifact whose operation sequence can be replayed by any auditor against the original EO graph snapshot. This layer writes the complete execution trace—entity alignments with confidence scores, scenario condition set with EO provenance, Phase 2 sandbox mutation log, Phase 3 skill invocation and result—to the session ontology as a structured decision trace.

The evidence chain is the harness' s final output: it is not a log file, but an ontologically governed artifact that any auditor can replay against the original EO graph snapshot to verify that the harness transmitted the ontology' s authority correctly at every step.

A.1.4. Harness Quality Criterion A harness is well-engineered when it transmits the engine' s power with minimal loss and maximal precision. For the ontology intelligence harness, this criterion translates directly:

Every operation the LLM performs should be traceable to an EO-authorized constraint, and no operation should

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reach the LLM without first passing through the appropriate harness layer.

Violations of this criterion manifest in two characteristic failure modes.

Ontology bypass : an operation proceeds without full EO grounding—an entity enters the sandbox unresolved, a scenario condition is drawn from model-internal knowledge rather than EO authority, or a skill is invoked without satisfying its EO-linked preconditions. The result is a fluent but unauthorized decision: the engine’s power was not transmitted through the harness, it leaked around Ontology underuse : the harness is simplified to the point where EO authority is treated as optional context rather than mandatory coupling—the ontology is consulted rather than enforced. The result is a system that works in testing but degrades in production as edge cases expose the gap between consultation and enforcement.

Both failure modes are detected by the tool-chain F1 metric: an agent that produces correct answers without traversing all four harness layers receives F1 penalties precisely because it has bypassed one or more transmission points.

The illusive accuracy phenomenon—high Acc with near-zero F1—is the empirical signature of ontology bypass at scale: the model answers correctly, but the harness has not transmitted the ontology’s authority into the decision.

A.2. The Extended Ontological Scope Traditional ontologies in enterprise and knowledge-graph systems cover what we term the UEO layer: entity definitions, relation schemas, constraint conditions, and access policies—the semantic authority over what exists and what is permitted. This coverage is necessary but not sufficient for a system that must also reason about what can be done, how it was done, and in what context. LOM extends the ontological scope beyond the UEO layer across four additional dimensions, all governed under the same ontology-management paradigm:

Skill Ontology. Every registered capability—whether a deterministic tool call, a computation engine, or a delegated frontier-LLM invocation—is declared as a typed node in the skill ontology, carrying formal preconditions, postconditions, input/output type signatures, and EO-linked authorization constraints. The skill ontology is not a flat API registry; it is an ontologically managed network of capability nodes whose activation conditions are derived from EO graph traversal, whose invocation boundaries are typed back into the EO namespace. LOM-action’s function graph API suite is the current instantiation of this layer.

Tool Network. Individual tool endpoints—ERP query interfaces, document workflow triggers, approval-chain APIs, financial computation services—are represented as ontological nodes subordinate to their parent skill ontology entries.

The tool network encodes not only endpoint signatures but dependency relationships between tools, retry and fallback contracts, and versioning metadata, all traceable to EO authority.

Memory (session ontology and turn log). Conversational memory in LOM is not raw text history—it is an ontologically typed artifact. The session ontology (SO) stores graph deltas (typed triple mutations annotated with EO

node references), turn logs (per-turn execution traces recording which scenario conditions were active, which mode was used, and which deltas were produced), and decision traces (the session's governance deliverable). All SO entries conform to the same ontological typing discipline as EO entities and SKILLS nodes.

Context Graph. The session-scoped graph workspace—the mutable simulation substrate on which Phase 2 sandbox operations and Phase 3 decision derivation operate—is itself an ontological object. Every node and edge in the mutation is a typed delta written to the SO under ontological governance. The context graph is not a free-form scratchpad but a managed, auditable extension of the EO knowledge space, session-scoped and sandboxed but fully ontology-compatible.

Together, these six layers—UEO, Bridge layer, skill ontology, tool network, Memory, and Context Graph—constitute the full LOM ontological scope. Their unification under a single ontology-management paradigm is the architectural property that makes LOM's audit guarantees transitive: a claim that is EO-authorized at the entity level propagates consistently through skill activation, tool invocation, memory persistence, and sandbox graph mutation, with every step traceable to the same ontological authority.

A deliberate architectural principle governs the design of this extended scope: bounded capability composition LOM operates over a finite, curated registry of SKILLS, tool calls, and top-tier LLM delegations—not an open-ended catalog that grows without governance. Each registered capability carries formal preconditions, postconditions, and EO authorization contracts; only capabilities that satisfy these contracts are admissible into the ontological scope.

This boundedness is not a limitation but a governance virtue: it keeps the full capability surface auditable, the reasoning chains verifiable, and system behavior predictable under organizational governance. Critically, when no registered skill covers the required computation, LOM does not fail—reasoning mode (Section 3.4.3) preserves LOM's own graph reasoning capability as a principled fallback, ensuring graceful degradation rather than hard failure.

A.3. The Three Ontological Stores The UEO layer is operationalized through three persistent stores with distinct access semantics. Together they form the horse that drives all LOM reasoning; no inference proceeds without grounding in one of them.

Enterprise ontology (EO) [global, read-only] is the permanent semantic authority. It comprises five families of constraints and identifiers, each playing a specific role in the unique codes for every entity and relation; EO business

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scenario conditions encode the constraint predicates that restrict which entities are accessible and which operations are System defines the legal value sets for categorical attributes.

The EO is never modified at inference time. It is the horse.

coming input undergoes on- ID canonical codes—building on entity recognition foundations established by neural sequence labeling architectures [representation, and surfaces PO alias preferences. Each entity resolution produces a confidence score from the alignment function Align . Three thresholds govern what happens next: if accept , the entity is grounded and reasoning proceeds; if clarify accept , a targeted clarification question is generated before proceeding; if clarify , the expression is flagged as an ontology gap candidate, written to the SO as a candidate node for the RAC evolutionary cycle, and execution is suspended until resolution. This confidence-gated alignment ensures that no entity enters the reasoning pipeline at below- threshold precision.

A.6. The CAR Cognitive Cycle CAR (Construct Align Reason) is the forward execution pipeline through which raw enterprise data is transformed into auditable, ontologically grounded decisions.

Each step is constrained by specific EO nodes, making every inference decision traceable to an ontological authority.

Construct is the autonomous ontology construction step. Rather than requiring a hand-crafted schema, LOM ingests raw enterprise data and autonomously builds a domain-specific ontological universe from it—identifying entity types, relation types, constraint predicates, and canonical value sets for categorical attributes discovered during construction; EO business scenario conditions govern which entity classes and relation types are admissible for the current organizational scope. The output of Construct is a typed ontological graph whose nodes and edges carry state that all downstream alignment and reasoning will operate on.

Align performs two coupled operations: dynamic ontology update and multimodal ontology-language alignment. On the update side, newly constructed ontological elements are reconciled with the existing EO—resolving synonym merges, deduplicating entities, and propagating constraint inheritance—so the ontology remains consistent First Author et al.:

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Mapping of Input/Output Modalities and Use Cases Input Output Typical Use Case as new data arrives. On the alignment side, a graph-aware encoder bridges the structural representation of the ontology with the natural language surface used in user queries and business events, enabling the model to map free-form authorized predicates. The ordering within Align is architecturally enforced: EO constraints are resolved first, personal ontology (PO) preferences applied second—never reversed. all entity access decisions made during alignment.

Reason executes deterministic inference over the constructed and aligned ontological topology, operating on node attributes, relation types, and the constraint predicates established in the preceding two steps. Every inference step produces a confidence score that is written to the SO alongside the result. Steps below a configurable confidence threshold trigger the compliance gate: the sys-

tem either requests clarification, escalates to a registered top-tier LLM skill, or issues a structured refusal—never silently continuing with a low-confidence inference. High-confidence results are written to the SO decision trace with full EO node provenance, forming the auditable output of the forward CAR pass.

A.7. The RAC Evolutionary Flywheel RAC (Reason Align Construct) is the exact reverse of the CAR pipeline and runs as a self-evolutionary flywheel after every forward pass. Its purpose is to close the loop between deployment experience and ontological knowledge: high-confidence reasoning outputs produced in the R step of CAR are fed back through Align and Construct to enrich the enterprise ontology itself.

Specifically, RAC scans the SO decision trace for entities, relations, metric names, or scenario patterns whose confidence scores exceed the acceptance threshold but which are not yet formally represented in the current EO. These are captured as typed candidate nodes annotated with their provenance—which turn produced them, which execution mode was used, which SO delta they appear in—and routed to a governance queue for enterprise knowledge manager review. Validated candidates are promoted to permanent EO entries via the Construct step, expanding the canonical identifier namespace and tightening the constraint space.

The updated ontology then feeds a new Align pass, making the ontology-language alignment function more precise for future sessions.

This flywheel means the EO does not require manual maintenance as organizational knowledge evolves—it grows continuously from deployment interactions through a governed, versioned, and fully auditable promotion process. The ontology is the horse; RAC ensures the horse grows stronger with every ride.

A.8. Scenario and Authorization Gating Three hard stops apply throughout all CAR steps:

Entity non-existence incoming event references an entity with no EO node. Execution halts; a targeted clarification citing the nearest ontological neighbors is generated.

Permission violation failed): the requested skill invocation or data access is outside the user's authorized scope. Execution halts; a structured refusal citing the specific permission boundary is returned.

Calibration conflict the requested computation would apply a metric calibration inconsistent with EO standards. Execution halts; the conflict is surfaced for explicit user resolution.

All three halts write decision trace entries to the SO, making even failed queries fully auditable.

Natural Language Business event or user request human-readable decision with evidence narrative Natural Language OWL / Triples Business event or user request machine-readable ontology delta for downstream

systems OWL / Triples Natural Language Formal scenario or graph state explanation, audit report, clarification dialogue OWL / Triples OWL / Triples System-to-system ontology enrichment, automated scenario verification, RAC-driven EO update First Author et al.:

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Note: Figure translations are in progress. See original paper for figures.

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