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- Recognition channels events and employee experience for employee retention platform
  - Mapping recognition channels for years of service celebrations Using team meetings to spotlight service anniversaries Designing company wide events around years of service recognition Running virtual service anniversary celebrations that feel genuine Blending digital and in person touchpoints in service recognition journeys Turning annual meetings into moments for years of service awards Using intranet stories to highlight long tenure employees Capturing photos and memories from service recognition events Making one to one conversations part of the years of service experience Planning an annual service recognition calendar for your organization Measuring employee response to different service recognition channels Ideas for informal celebrations of early career service anniversaries
- Technology employee retention platforms integrations and automation rules
  - Requirements for a years of service recognition platform Integrating service anniversary data from your human resources system Automating years of service awards with accurate hire dates. Setting up reminders for upcoming service milestones in your platform. Using dashboards to track years of service recognition across teams. Connecting recognition tools with collaboration platforms for visibility. Handling data quality issues in years of service automation. Designing approval workflows for high value service awards. Choosing between dedicated recognition platforms and human resources modules. Protecting employee data in years of service recognition systems. Using analytics from your platform to refine service milestones. Building a technology roadmap for years of service recognition.
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Using intranet/stories/to highlight long tenure employees

# Using intranet stories to highlight long tenure employees

**Introduction: Valuing Experience** 

Discuss the strategic importance of recognizing long-tenured employees beyond traditional ceremonies, framing it as an investment in company culture and institutional knowledge.

Beyond the celebratory cakes and engraved plaques, recognizing long-tenured employees holds profound strategic importance. It's not merely a pleasant gesture; it's a vital investment in the very fabric of your company culture and the preservation of invaluable institutional knowledge. While annual dinners and service awards have their place, a truly impactful recognition strategy delves deeper, leveraging internal communication channels to amplify their contributions.

#### **Benefits of Honoring Long-Tenured Employees**

- Fosters a sense of belonging and inspires loyalty among all employees.
- Cultivates a positive work environment, directly impacting retention rates.
- Preserves and disseminates critical institutional knowledge and best practices.
- Provides invaluable insights for strategic planning and problem-solving.
- Mentors the next generation of leaders within the organization.

Consider the ripple effect of highlighting these dedicated individuals. When newer employees see their colleagues, who have dedicated years, even decades, to the organization, being genuinely valued and celebrated, it fosters a sense of belonging and inspires loyalty. It subtly communicates that commitment is not only appreciated but integral to the company's ethos. This cultivates a positive work environment where employees feel seen and respected, directly impacting retention rates and reducing the high costs associated with employee turnover.

Furthermore, long-tenured employees are living repositories of your company's history, best practices, and lessons learned. They possess an unparalleled understanding of your organization's evolution, its triumphs, and its challenges. By showcasing their stories, you're not just recognizing their loyalty; you're actively preserving and disseminating this critical institutional knowledge. Their experiences offer invaluable insights for strategic planning, problem-solving, and mentoring the next generation of leaders. Framing their recognition as a continuous narrative, rather than a one-off event, transforms it into a powerful tool for cultural reinforcement and knowledge transfer, far exceeding the impact of traditional, fleeting ceremonies.

# The Intranet as a Recognition Platform

Explain why the company intranet is an ideal, underutilized tool for showcasing employee stories, emphasizing its accessibility, reach, and ability to foster camaraderie.

The company intranet, often viewed as a repository for policies and procedures, is in fact an ideal and frequently underutilized platform for showcasing the invaluable stories of your long-tenured employees. Its inherent accessibility makes it a powerful tool; every employee, from the newest hire to the most seasoned veteran, has direct access to this internal communication

hub. This eliminates the barriers often associated with external recognition programs or even company-wide emails that can get lost in cluttered inboxes. The intranet ensures that these narratives are not just seen, but are readily available for revisiting, allowing their impact to resonate over time.

# **Benefits of Intranet Storytelling**

- Enhances accessibility for all employees.
- Provides a centralized platform for recognition.
- Fosters camaraderie and shared history.
- Humanizes the workplace experience.
- Strengthens company culture.

Furthermore, the intranet's reach within your organization is unparalleled. It provides a centralized stage where the experiences, wisdom, and contributions of your long-serving staff can be shared broadly and consistently. This widespread exposure is crucial for fostering a sense of camaraderie and shared history. When employees read about their colleagues' journeys, their challenges overcome, and their significant achievements, it builds a stronger collective identity. These stories humanize the workplace, creating connections that transcend departmental silos and hierarchies. By leveraging the intranet, you transform a functional tool into a vibrant storytelling platform that celebrates dedication, inspires loyalty, and strengthens the fabric of your company culture.

# **Crafting Compelling Employee Narratives**

Provide guidance on developing engaging story formats, including interviews, Q&A, milestone spotlights, and team impact stories, focusing on depth and authenticity.

Developing engaging story formats is crucial for captivating your intranet audience and truly honoring long-tenured employees. Go beyond simple announcements by embracing formats that delve into depth and authenticity.

#### **Story Format Ideas**

- Interviews: Capture individual voices and perspectives.
- Q&A Sessions: Structured yet insightful, allowing for practical wisdom.
- Milestone Spotlights: Acknowledge significant tenure anniversaries.

• Team Impact Stories: Highlight influence on teams and the organization.

Interviews offer a powerful way to capture individual voices and perspectives. Prepare open-ended questions that encourage reflection on their career journey, key accomplishments, challenges overcome, and advice for newer employees. Focus on their personal growth and the evolution of the company through their eyes.

Q&A sessions, whether written or video-based, provide a more structured yet equally insightful approach. You can solicit questions from colleagues beforehand, fostering a sense of community involvement. This format allows employees to share practical wisdom and anecdotes in a digestible manner.

Milestone spotlights are excellent for acknowledging significant tenure anniversaries. These can be short, impactful pieces highlighting key contributions or memorable projects associated with specific years of service. Include a compelling photo to personalize the recognition.

Finally, "team impact stories" shift the focus from individual achievements to how their long tenure has positively influenced teams, departments, or even the entire organization. These stories can illustrate mentorship, leadership by example, or their role in fostering a positive work culture. For all formats, prioritize genuine quotes, personal anecdotes, and a narrative style that resonates emotionally. The goal is to create content that not only celebrates but also inspires and connects employees across the organization.

# **Showcasing Diverse Contributions and Journeys**

Detail how to highlight varied career paths, skill development, mentorship roles, and project impacts, ensuring a broad representation of contributions across departments.

Beyond simply stating years of service, intranet stories offer a powerful platform to illuminate the rich tapestry of contributions from long-tenure employees. To achieve this, focus on narratives that delve into varied career paths within the organization. Did an employee start in customer service and transition to product development? Highlight that journey, emphasizing the skills acquired and the internal mobility fostered.

Equally important is showcasing skill development. Instead of a generic mention, describe specific training programs undertaken, certifications earned,

or new technologies mastered. Illustrate how these advancements directly benefited projects or improved departmental efficiency. For example, an employee who spearheaded the adoption of a new CRM system could share their experience from initial learning to successful implementation.

# **Key Story Elements**

- Varied career paths
- Skill development
- Mentorship roles
- Project impacts

Furthermore, emphasize mentorship roles. Many long-serving employees are informal mentors; formalize this recognition by having mentees share how their senior colleagues guided their growth. This not only acknowledges the mentor but also inspires others to seek out and offer similar guidance. Finally, detail the tangible impact of their projects. Move beyond project completion dates to quantify achievements: cost savings, increased revenue, process improvements, or successful product launches. Ensure these stories are geographically and departmentally diverse, featuring individuals from all corners of the organization, from manufacturing to marketing, to paint a comprehensive picture of collective experience and dedication. This multifaceted approach ensures a broad and inclusive representation of contributions.

# Implementing a Sustainable Storytelling Program

Outline practical steps for program initiation, including identifying eligible employees, assigning content creators, establishing a publishing schedule, and defining internal communication protocols.

Initiating a successful intranet storytelling program for long-tenure employees requires a structured approach. First, clearly define eligibility criteria. Will you celebrate milestones at 5, 10, 15 years, and beyond? Consider employees who have reached significant anniversaries within the past year or are approaching them. HR records are your primary resource for this identification process.

Next, assign dedicated content creators. This could be a member of the HR team, internal communications, or even a rotating team of volunteers from different departments. Providing clear guidelines and training on interview techniques and storytelling best practices will be crucial. These creators will be responsible for interviewing the long-tenure employees, gathering anecdotes, and drafting compelling narratives.

Establishing a consistent publishing schedule is vital for maintaining engagement. Decide on a frequency - weekly, bi-weekly, or monthly - and stick to it. A calendar outlining upcoming stories will help manage workload and ensure a steady stream of content. Consider aligning stories with company anniversaries or other internal events for added impact.

#### **Key Elements of a Successful Storytelling Program**

- Clearly defined eligibility criteria for honorees.
- Dedicated content creators with interview and storytelling skills.
- A consistent and predictable publishing schedule.
- Defined internal communication protocols for story dissemination.
- Mechanisms for employee feedback and suggestions.

Finally, define clear internal communication protocols. How will new stories be announced? Will there be an email notification, a prominent banner on the intranet homepage, or a mention in company-wide meetings? Encourage comments and reactions on the stories to foster a sense of community and appreciation. Establish a feedback loop for employees to suggest future honorees or provide input on the program's effectiveness. By systematically addressing these steps, you can lay a strong foundation for a sustainable and impactful storytelling initiative.

Capturing photos and memories from service recognition events

# **Measuring Impact and Fostering Engagement**

Discuss methods for evaluating the program's effectiveness, such as intranet analytics, employee feedback surveys, and observed boosts in morale and internal networking.

To truly understand the value of your intranet story program for long-tenure employees, robust evaluation methods are essential. Begin by leveraging your intranet analytics. Track metrics such as page views for employee stories, time spent on those pages, and the number of shares or comments. A significant uptick in engagement around these features indicates that your content is resonating with the workforce. You can also monitor overall intranet traffic patterns to see if the stories contribute to a more active and connected internal platform.

Beyond quantitative data, qualitative feedback is invaluable. Implement short, anonymous employee surveys specifically designed to gauge the program's impact. Ask questions about whether the stories make employees feel more valued, if they inspire a greater sense of company loyalty, or if they facilitate connections between different departments or generations of employees. Direct feedback can reveal nuances that analytics alone might miss.

#### **Key Evaluation Metrics**

- Intranet analytics (page views, time spent, shares, comments)
- Employee feedback surveys (anonymized)
- Observed boosts in morale and internal networking
- Manager feedback on team dynamics

Finally, observe the less tangible but equally important boosts in morale and internal networking. Are younger employees reaching out to long-tenure colleagues after reading their stories? Do you notice more cross-departmental collaboration stemming from shared experiences highlighted in the narratives? Anecdotal evidence, while not always quantifiable, can paint a vivid picture of a more connected and appreciative workplace culture. Regularly solicit feedback from managers on changes they observe in team dynamics and employee interactions. Combining these analytical, survey-based, and observational approaches provides a comprehensive view of your program's effectiveness, allowing for continuous refinement and optimization.

# **Best Practices for Story Presentation and Promotion**

Offer advice on optimizing story visibility through effective headlines, accompanying visuals, integration with HR communications, and cross-departmental sharing strategies.

To maximize the impact of your long-tenure employee stories, strategic presentation and promotion are key. Begin with compelling headlines that grab attention and pique curiosity. Instead of a generic "Employee Spotlight," opt for something like "Decades of Dedication: [Employee Name]'s Journey at [Company Name]" or "The Unsung Heroes: Celebrating [Number] Years of Service with [Employee Name]." These headlines immediately convey value and encourage clicks.

Accompanying visuals are equally crucial. A professional, high-resolution photograph of the employee, perhaps in their work environment or engaged in a hobby, personalizes the story. Consider including a historical photo if available, showcasing their early days with the company for a nostalgic touch. Infographics depicting their career milestones or contributions over the years can also add visual interest and distill complex information.

#### **Key Visual Elements**

- Professional, high-resolution employee photos
- · Historical photos for a nostalgic touch
- Infographics for career milestones

Integrate these stories seamlessly into existing HR communications. Feature them prominently in internal newsletters, on the HR intranet homepage, and during all-hands meetings. A dedicated "Years of Service" section on the intranet can serve as a central repository for these narratives, making them easily discoverable. Leverage internal social media platforms to share snippets and link back to the full story, encouraging comments and congratulations from colleagues.

Finally, implement cross-departmental sharing strategies. Encourage managers to highlight these stories within their team meetings, demonstrating appreciation and fostering a sense of shared history. Consider creating a "Story of the Month" program, where a new long-tenure employee is celebrated, and their story is actively promoted across all departments. This proactive approach ensures wider reach and reinforces the value of loyalty throughout the organization.

#### **About employee retention**

Staff member retention is the capability of an organization to keep its workers and guarantee sustainability. Staff member retention can be stood for by a basic fact (as an example, a retention rate of 80% normally suggests that an organization maintained 80% of its staff members in a provided period). Staff member retention is additionally the methods companies make use of to attempt to retain the staff members in their labor force. In a service setup, the goal of companies is generally to lower employee turn over, thereby reducing training costs, employment prices and loss of talent and of organisational expertise. Some employers look for "favorable turnover" wherein they aim to maintain just those staff members whom they take into consideration to be high performers.

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### About gift card

A gift card, likewise referred to as a present certificate in North America, or present voucher or gift token in the UK, is a pre paid stored-value money card, usually provided by a store or financial institution, to be utilized as a choice to money for purchases within a specific shop or related businesses. Present cards are likewise given out by companies or organizations as rewards or gifts. They may additionally be distributed by retailers and marketing professionals as part of a promotion strategy, to tempt the recipient ahead in or return to the shop, and sometimes such cards are called cash money cards. Gift cards are typically redeemable just for acquisitions at the relevant retail properties and can not be cashed out, and in some circumstances might go through an expiry date or fees. American Express, MasterCard, and Visa use common present cards which need not be retrieved at particular shops, and which are commonly used for cash-back marketing methods. A feature of these cards is that they are normally confidential and are thrown away when the kept value on a card is tired. From the buyer's viewpoint, a present card is a present, given up area of an object which the recipient might not require, when the providing of money as a present might be considered socially improper. In the USA, gift cards are very prominent, ranking in 2006 as the second-most offered gift by consumers, the most-wanted present by women, and the third-most wanted by males. Present cards have actually become progressively prominent as they ease the donor of selecting a specific gift. In 2012, virtually 50% of all US consumers asserted to have actually bought a gift card as a present throughout the holiday season. In Canada, \$1. 8 billion was invested in gift cards, and in the UK it is approximated to have reached £& extra pound; 3 billion in 2009, whereas in the United States concerning US\$ 80 billion was spent for gift cards in 2006. The recipient of a present card can utilize it at their discretion within the constraints set by the issue, for instance as to credibility period and services that accept a specific card. Present card sales are not limited to banks or sellers; such various other business as airlines, cruise ships, resorts, barber stores, train companies, amusement park, restaurants and various other kind of business might offer gift cards also.

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